



The West Coast Chamber invites you to become a West Coast Cash merchant- a member benefit program designed to help keep money in our community and bring new sales to your doorstep.

How does it work? It's simple:

1. Certificates are purchased from the West Coast Chamber website.
2. Buyers print the certificates themselves or email them to their recipient to print.
3. The certificate is presented to you, the merchant, when a purchase is made.
4. You scan the QR code on the certificate using simple technology we provide.
5. The West Coast Chamber pays you via ACH or check. Payments are issued once per week.

What does it cost to participate? Merchants are reimbursed 92% of the face value of any certificate redeemed by their business. The 8% fee helps to cover the 5% fee charged by the gift certificate processing system and the 3-4% for credit card fees assessed with each certificate purchase. That's it, there is no equipment to buy or any additional set-up or participation fees.

FAQ:

- How do I get paid?
The West Coast Chamber reimburses you for your redeemed certificates once a week.
- Can the certificates be used more than once?
No. Each certificate has a unique code that, when verified, cannot be reused.
- What if the customer doesn't use the whole certificate?
You may either issue store credit or give cash back for any unused portion of the certificate.
- Can I get a report on activity?
Yes, by logging on to the Merchant Portal on our website you can see what has been redeemed and paid.

What are the next steps?

Just complete and return your Merchant Agreement, email us at info@westcoastchamber.org or call us at 616.392.2389 to participate today.

